

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and service that we offer all our guests/visitors at Highfields@Crantock.

Situated in the village of Crantock, Highfields is the perfect place to stay. Located on the edge of the village we are a 5 minute walk from the village centre which is down a hill with a steep incline. We are a 10-15 minute walk from the beach, down hill all the way from Highfields.

We offer 8 en-suite bedrooms, all of which are on the first floor – we do not have a lift facility.

For breakfast, where possible, we use locally sourced ingredients and cater for varying dietary requirements.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01637 830744 or email highfieldsatcrantock@hotmail.co.uk

Pre-Arrival

For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info ; simply enter your postcode and ours, which is TR8 5TR to get directions.

The nearest railway station is Newquay, which is approx. 3 miles away. Taxis are available at the station. If you require an accessible taxi this should be booked in advance.

The nearest bus stop is under 200yds from Highfields. There is no shelter or seating. For timetables see www.westerngreyhound.com There is no pavement on the street leading to Highfields, beware of the traffic.

Car Parking and Arrival

There are plenty of parking spaces to the rear of Highfields (through the tunnel). This is well lit at night by a motion sensor light.

There are 2 shallow steps to the front door. Alternatively there is one step to the rear patio door (with a lip). Assistance can be given with luggage.

Welcome Area

Guests are welcomed in the hallway, which is level throughout. Seating is available in the guest lounge. Guests are shown their bedroom and advised where they can take breakfast.

Public Toilet

There is a small unisex toilet with hand basin opposite the front entrance on the ground floor.

Café/Dining Room

The dining room is situated on the ground floor with step free/level entry from the front door and stairs - it is level throughout. We are able to cater for varying dietary requirements. Please advise us when making a booking.

Garden

There is a decking area which can be accessed from the lounge via the patio window (sliding door with a lip). Tables and chairs are available on the decking. The front garden area is small with a sloping lawn, flower beds and a paved patio accessed by a step.

Additional Information

We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation. Free WiFi Internet access is available. We can offer a list of nearby attractions and suggested places to eat.

Contact Information

Address : Highfields at Crantock
Highfield Lodge
Halwyn Road
Crantock
Newquay TR8 5TR

Telephone: 01637 830744

Email: highfieldsatcrantock@hotmail.co.uk

Website: www.highfieldsatcrantock.co.uk